

About Technology Support at QUT

Assistance is available for the installation, configuration and maintenance of desktop applications, hardware and operating systems.

If you experience difficulties accessing or using the QUT computing environment, please contact the **IT Helpdesk (Ext 84000)**

- You will be given an incident number.
- Technology Support will contact you to arrange its resolution.
- They may need to access your computer at your office or remotely.

A Technology Support team member has visited to resolve your incident.

(incident number:).

- Your incident was resolved.
- Further work is required. Please contact us to make an appointment.
- Please call

on or

Date