

QUT Student E-Newsletter - May 2007

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Have Your Say: The Learning Experience Survey closes on 28th May!

Complete the Learning Experience Survey (LEX) and you can win one of twenty Myer Gift Cards, each valued at \$200!

The LEX is the new University-approved evaluation survey allowing all coursework students enrolled for Semester 1 to give feedback on all their units and teachers. The LEX takes less than 10 minutes to complete, is 100 per cent online and focuses on the most important aspects of your learning. The feedback you give is confidential. Teachers and other faculty staff receive no student names or student identifying information with survey results, which will be used to inform and enrich the continued improvement of your learning environments.

To complete the LEX: Log onto [QUT Virtual](#). In the Student Messages box, eligible students will see a Learning Experience Survey message: click on 'Complete the survey'. The survey can be completed online up until 5pm, Monday 28th May.

Please direct all enquires about the LEX to the IT Helpdesk at: ithelpdesk@qut.edu.au or phone 3138 4000. You can also find out more information about the LEX at: www.yourfeedback.qut.edu.au/.

QUT Blackboard: Semester 2, 2007

QUT Blackboard is a web-based Learning Management System that is replacing the previous system known as Online Learning and Teaching or OLT. Here you can access your online learning materials for the units you are studying. You can also browse other unit sites to help you make decisions for your future study at QUT.

From Semester 2, QUT Blackboard will be available to the following faculties:

- Faculty of Information Technology
- Faculty of Health
- Faculty of Law
- Faculty of Built Environment and Engineering
- Faculty of Education
- QUT International College
- Faculty of Creative Industries
- School of Humanities and Human Services at QUT Carseldine

You can access your online learning materials on QUT Blackboard at:
<https://blackboard.qut.edu.au>.

Desktop delivery for External Students

The Library would like to announce a significant improvement to the photocopy service offered to external students (students must be enrolled in the external mode of study to qualify). All articles requested by external students, which were previously posted out, will now be made available electronically, to your desktop.

You will still request your articles and books via the web-based external request forms, on the Library [External Services](#) pages, and the [Law External Students](#) pages, but copies of articles, cases, etc, will now be delivered to you electronically. This will greatly improve delivery time, particularly for non-metropolitan and remote students.

For all external students, whether you are studying in Perth, Parramatta, Pinkenba or even Peru, articles you request from QUT collections will all arrive on your desktop on the day we make the copy at QUT.

You will be notified by an email that will provide you with the information to enable access to the document. The system will automatically remove your document after it is viewed 5 times or after 14 days have passed since you received your e-mail notification, whichever comes first.

You must have Adobe Acrobat Reader (Version 5 or higher) installed to be able to read your document. If you do not have Adobe Acrobat Reader, you will need to [download](#) and install it.

Enhancements made to QUT Wireless Service

IT Services has installed a new wireless service to support the new MS Vista operating system as well as existing operating systems such as Windows XP, Mac OS and Linux variants.

The new service is available at all wireless enabled areas across QUT and provides the following benefits:

- Simple wireless configuration - no software to download
- Removes the need to use a VPN client to connect to wireless on-campus
- Improved security
- Faster – no rate limiting applied
- Roaming enabled – allows movement between wireless access points
- Reduced authentication – moving closer to single sign on

To find out the laptop configuration settings you require go to:
<http://www.its.qut.edu.au/oncampusaccess/mobilecomputing/wireless/setup.jsp>

For more information on the QUT Wireless service go to:
www.its.qut.edu.au/oncampusaccess/mobilecomputing/wireless

Gaming and Multimedia at the Library!

A great new space now exists in the form of a Games Lab on Level 1 of Kelvin Grove Library. The Games Lab provides access to Nintendo Wii, XBox and Playstation 2 consoles with games available for loan from the library collection for each platform.

Adjacent to the Games Lab is a Multimedia Zone where you can watch videos, DVDs and make use of large screen computers for enhanced viewing of multimedia resources available in the Kelvin Grove library collection.

To further provide access to these forms of media, the Library also has 2 portable DVD players available for short-term loan from the Kelvin Grove loans desk.

For help with your studies, consult with our award-winning Peer Advisors!

This year three Peer Advisors, Academic Learning (PAALs), won Student Leadership Awards. For help with your studies, you can contact PAALs who are experienced and successful students with expertise in study management, peer mentoring and specialised academic learning skills. They have a good knowledge of the resources available to you at QUT and can help with a range of study-related queries including preparing for exams and presentations; analysing assessment tasks; academic writing and referencing; time and study management strategies; concept mapping; effective reading and note taking skills; group work skills and strategies; and accessing other student support services at QUT. For more information and to check availability visit the PAALs web page.

<http://www.talss.qut.edu.au/students/paals/>

Need to recharge your laptop battery? Recharge for FREE at the IT Helpdesk!

IT Helpdesks on all campuses now offer a FREE Laptop battery recharging service. You can leave your laptop recharging, safe and secure. All you need to do is bring in your laptop and your AC adaptor, and the IT Helpdesk will set it up to recharge the battery for you. If you bring your laptop to have the battery charged, you will be issued with a receipt and will need to provide this when you come to pick up the laptop. The laptop will be secured and set up to enable the battery to be charged for free.

Assignment Minder: What to remember

A few things to remember when using Assignment Minder:

- Ensure that your coversheet has all details correct (pay particular attention to your unit code, and lecturer and tutor names) as coversheets with incorrect details cause delays in the processing of the assignment.
- Use different coversheets for each separate submission.
- Wait for the email notification from Assignment Minder before going to collect your assignment – even though a lecturer or tutor might say that the assignments have been marked and returned to Assignment Minder, this

email is the only official notice issued that states your assignment has actually been received back by Assignment Minder and is ready for collection.

- When submitting large assignments, the rule of thumb is that the receptacle holding such assignments has to be sturdy enough to offer protection to the assignment, and secure enough that the assignment cannot fall out - however please check at your campus Assignment Minder desk to find out how such assignments should be submitted.

IT Security Checklist

If you use your computer for online banking or paying bills make sure your computer is secured anti-virus software. To download FREE anti-virus software and to learn more about important IT security issues such as phishing, spam, removing trial software and the physical security of your computer, visit the ITS website at: <http://www.its.qut.edu.au/itsecurity/>.

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