



August 2008

Student eNews

A service update from the Division of Technology, Information and Learning Support

In this issue: an overview of services available to students

- **You're not alone**: Individual research, IT and learning support
- **Get connected**: Online services at your fingertips
- **Roaming on campus**: On-campus IT and learning spaces

You're not alone

Individual research, IT and learning support

Get direct technical assistance at the

IT Helpdesk >> www.ithelpdesk

IT Helpdesks are located within the central computer labs. They provide direct support for computers, networks and connectivity, printers and some core applications. The IT Helpdesk also provides support for external students and administers the Assignment Minder service. You can request assistance at the Helpdesk, by phone, email and online.

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Enquire at the

Library Help Desk >> www.library.qut.edu.au/help/libraryhelpdesks.jsp

Library Help Desks are located at all library branches. Staff are available to assist you in finding the best information sources for your study and research, as well as academic/study enquiries such as assignment preparation.

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Find what you need, when you need it.

Ask a Librarian >> www.library.qut.edu.au/help/ask.jsp

The Ask a Librarian service provides advice and guidance in searching and locating resources, borrowing and other Library-related enquiries. You can contact a Librarian by enquiring at the Library Help Desk, by phone, email, web chat or SMS.

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Get a head start in your studies with

kickSTART, studySMART >> www.kickstart.qut.edu.au

kickSTART, studySMART is a website that links you to workshops, online tutorials and guides to assist in your studies at QUT. Register online for workshops and tours to assist with your study and learning skills.

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Get connected

Online services at your fingertips

Manage your personal details with **QUT Virtual >>** <http://qutvirtual.qut.edu.au>

QUT Virtual is your personalised portal to help you manage your academic resources and administrative services. Through this system, you can access your ePortfolio, enrol in units, view your class allocation options, exam results, academic history, booklists and much more.

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Keep in touch with **Webmail >>** <https://email.qut.edu.au>

Webmail is QUT's web-based email service which allows you to access your email from anywhere in the world and receive important messages from the University.

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Study online with **QUT Blackboard >>** <http://blackboard.qut.edu.au>

QUT Blackboard is the University's online learning environment. You can access all your unit websites which contain subject materials, online tests, recommended readings and communication tools, whenever and wherever you want.

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Search online with the **Library website >>** www.library.qut.edu.au

The QUT Library website provides access to more than 58000 full-text ejournals, 500 databases, 9000 ebooks and countless Internet resources. *My Library Profile* is your personal login to this space and allows you to search the catalogue, save searches, view your borrowing history, view and renew your current loans and much more. For help searching the website, enquire at a [Library Help Desk](#) or [Ask a Librarian](#).

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Download recommended readings from the **Course Materials Database >>** <http://www.library.qut.edu.au/services/cmd/>

The Course Materials Database (CMD) contains a collection of suggested readings selected by your lecturers. You can download these recommended journal articles and book chapters from each of your unit websites through QUT Blackboard.

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Showcase your capabilities with your **Student ePortfolio >>** www.studentportfolio.qut.edu.au

The Student ePortfolio is an online repository where you can record examples and evidence of your skills, interests and achievements. It is designed to assist in collecting and organising the information you'll need when applying for jobs and responding to selection criteria.

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Connect to QUT using **Off-Campus Access Services >>** www.its.qut.edu.au/offcampusaccess/sas

Through Secure Access Service you can securely connect to QUT's IT services using an external Internet Service Provider or from other universities. Secure Access Services can be used with modem and broadband connections.

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Print on demand using **Flexiprint >>** www.flexiprint.qut.edu.au

Flexiprint is a web-based, print on demand system allowing you to select and compile your own print pack from the Course Materials Database (CMD) and QUT Blackboard websites. You can collect your printed copies on campus, or have them sent to your home.

Roaming on campus

On-campus IT and learning spaces

Make the most of the study and research spaces at the **QUT Library** >> www.library.qut.edu.au

QUT Library has five branches, providing extended hours of access to group study rooms, computing facilities, study areas, borrowing and reference services. The library collection offers more than 72 2000 book and multimedia items, and 5 600 print journals, which have been specifically selected for their relevance to QUT disciplines. Through the intercampus copy and loan service, you can place a request for items held at other branches and either collect them on campus, or have them sent electronically to your desktop.

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Access

24 hour Computer Labs >> www.ithelpdesk.qut.edu.au/students/cemtrallabs

QUT has one of the largest computer labs in Australia. At each campus there is at least one 24 hour computer (excluding Caboolture campus). You can use PCs, laptops, printers, scanning devices as well as USB flash drives and CD burners.

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Get mobile using

Wireless Access Services >> www.wireless.qut.edu.au

Free wireless access to QUT's IT services (e.g. QUT Virtual, Webmail and QUT Blackboard) is available for students using a laptop or PDA. Wireless coverage zones are indicated by specific signage throughout each campus. Full details of network coverage can be found on the *Wireless* website.

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Submit your assessment to

Assignment Minder >> www.am.qut.edu.au

Assignment Minder is QUT's secure assignment submission, distribution and collection service for students and staff across all campuses. The service is co-located with the IT Helpdesk.

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Print and copy resources with

QUT Printing Services >> www.qps.qut.edu.au

QUT Printing Services (QPS) desks are located within all library branches. QPS provides photocopying and digital printing services, ranging from small to large formats. It also offers laptop packages for hire and purchase.

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Equip yourself for uni with the

QUT Laptop purchase program >> www.qps.qut.edu.au/student/laptops

QUT Printing Services (QPS) offers laptop packages for hire and purchase. The program offers a range of Toshiba and Apple (Mac) machines.